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## SUSTAINABLE PERFORMANCE

	2016 Performance	2017 Performance	2018 Performance	2019 Goals	2019 Performance		
Energy Use & Emissions Reduce our energy footprint	47 MWh Electricity Used / Million USD.	46.4 MWh Electricity Used / Million USD.	44 MWh Electricity Used / Million USD. 7% reduction*.	6% Reduction in Total Electricity Use*.	43 MWh Electricity Used / Million USD. 2% reduction*.		
water Use & Quality Minimize water use across the organization	0.16 M Liters Used / Million USD.	0.15 M Liters Used / Million USD.	0.13 M Liters Used/ Million USD 13% reduction*.	5% Reduction in Total Water Use*.	0.15 M Liters Used/ Million USD 14% increase however the target is over the 3 year period 2018-2020*.		
Spills / Uncontrolled Releases Reduce our uncontrolled releases	44 Spills (Total) > 1 BBL.  17 Spills (Hydrocarbon)	22 Spills (Total) > 1 BBL.  12 Spills (Hydrocarbon)	9% increase in Total Number of Spills (24 spills > 1BBL) No change*. 25% increase in Spills of	5-15% Reduction depending on 2018 spill incident rate.	13% reduction in Total Number of Spills (21 spills > 1 BBL)  4% reduction*.  13% increase in Spills of Hydrocarbon > 1BBL		
	> 1 BBL.	> 1 BBL.	Hydrocarbon > 1BBL (15 spills > 1BBL Hydrocarbon) 50% reduction*.		(17 spills > 1BBL Hydrocarbon)  25% increase*.		
Waste Management Reduce hazardous waste produced and minimize non-hazardous waste produced	28 M Tons Hazardous Waste / Million USD.	69 M Tons Hazardous Waste / Million USD.+	21 M Tons Hazardous Waste / Million USD. 30% reduction*.	3% Reduction in Hazardous Waste Produced*.	13 M Tons Hazardous Waste / Million USD 38% reduction*.		
	32 M Tons Non-Hazardous Waste / Million USD.	45 M Tons Non-Hazardous Waste / Million USD.+	21 M Tons Non-Hazardous Waste / Million USD. 44% reduction*.	3% Reduction in Non-Hazardous Waste Produced*.	33 M Tons Non-Hazardous Waste / Million USD. 57% increase*. * Increase assessed to be linked to high number of facility closures		
Health & Safety Continuously improve our health and safety statistics, with the ultimate goal of no injured employees	Total Recordable Incident Rate (TRIR) per 200k operating hours: 0.35	TRIR: 0.37	TRIR: 0.33 11% decrease, despite working more man hours	If 2018 target met:-5% If 2018 target not met: 2018 target; 2019 Target: 0.33	TRIR: 0.28 Target met, 15% decrease.		
	Lost Time Incident Rate (LTIR) per 200K operating hours: 0.07	LTIR: 0.08	LTIR: 0.06 25% decrease, despite working more man hours	If 2018 target met:-5% If 2018 target not met: 2018 target; 2019 Target: 0.06	LTIR: 0.05 Target met, 17% decrease.		
	Preventable Vehicle Incident Rate (PVIR) per 1M miles driven: 0.24	PVIR: 0.25	PVIR: 0.38	If 2018 target met: -5% If 2018 target not met: 2018 target; 2019 Target: 0.29	PVIR: 0.37  * Beginning in 2020 the KPI being monitored and tracked is PVIR (High Severity). This KPI was applied retroactively; the 2019 result for PVIR (HS): 0.09		
Quality Improve our processes to reduce the number of nonproductive time (NPT) incidents	21% reduction in NPT YoY (per 1K operating hours).	23% reduction in NPT YoY.	22.22% decrease, despite working more man hours	If 2018 target met: -5% If 2018 target not met: 2018 target 0.41 NPT % Target Globally	23.26% increase.		

\*Normalized to Revenue

<sup>+</sup> Significant volumes of hazardous and non-hazardous waste were generated during the closure of the PPS business in the US and closure / consolidation of manufacturing, laboratories and service locations.

**Volume of Spills > 1BBL	Thousand Gal		2017	2018	2019	
Hydrocarbon	Volume from all Spills> 1BBL	0.98	0.5	0.23	0.27	16% increase in volume released from 2018
	Volume from releases of Hydrocarbon > 1BBL	0.44	0.65	0.27	0.32	17% increase in volume released from 2018

The increase in spill numbers and volume (>1BBL) can be attributed to increased operational activity. When normalized to revenue or man hours, the number of all spills >1BBL remains unchanged, and the number of spills of hydrocarbon bearing liquids >1BBL decreases by 50%.



## RESPONSIBLE OPERATIONS

	2016 Performance	2017 Performance	2018 Goals	2018 Performance	2019 Goals	2019 Performance
Ethics Focus on continuously building a culture of ethics and integrity		We must ensure this p middle manage	Weatherford's Q1 2019 Weatherford Live event included an Ethics and Compliance session integrating the story of convicted Foreign			
	Launched anti-retaliation campaign to raise employees' awareness - with an emphasis on management - on our prohibition on retaliation of any form.	Launched organizational justice campaign to promote transparency into our goals of ensuring: effective reporting avenues; prompt resolution of concerns; fair discipline; no retaliation; and continuous monitoring of our program and risks.	Formally define elements of our Company's culture of integrity and launch employee messaging campaign regarding same.	Ethics and Integrity is a core value of Weatherford and has been communicated about consistently in our internal and external messaging. Weatherford also celebrated International Human Rights and Anti Corruption Days.	Continue to innovate organizational messaging regarding ethics and integrity to ensure communications are consistently delivered and relevant and engaging in substance.	Corrupt Practices Act conspirator Richard Bistrong into risks and lessons learned for our organization. The presentation was combination of live delivery by Compliance leadership and a vidinterview by Compliance of Mr. Bistrong.  Throughout the year, in addition to standard Ethics & Compliance messaging and communications, Weatherford instituted a quart Compliance message highlighting a relevant and timely topic of Ethics and Compliance value, and delivered the messages to all employees in coordination with Operational leadership.
Supply Chain Management	This helps o	ur Company increase trar	nsparency and reduce risk	ks associated with third-p	arty retention.	We identified the use of outsourced labor as posing the highest
Increase oversight and monitoring of supplier population	Initiated supplier rationalization project to consolidate spend and global supplier footprint.	Consolidated supplier population by approximately 75% from 2016 population to final 2017 population.	Launch revised Supplier Code of Conduct including enhanced supplier obligations regarding human rights and other matters. Train the Weatherford Supply Chain team and others in the organization regarding the risks of modern slavery and our commitment to eradicating the same in our supply chain.	The Supplier Code of Conduct now includes additional detail regarding our commitment to universal human rights, including specific prohibitions against the use of forced or compulsory labor. We have also revised our Supplier Business Compliance Questionnaire, which we provide to each supplier during the onboarding process, and added initial due dilligence measures to identify modern slavery related risks and violations.	Pursuant to our ongoing and regular assessment of modern slavery risks to our organization, identify our highest risk supplier pool and begin to develop an approach for additional controls concerning modern slavery.	risk to the company as it relates to modern slavery. Within our population of active contingent labor suppliers, we considered geographic and other risk factors, and identified among them those we deemed the highest risk. We plan to finalize and launch an audit process for this group of suppliers in 2020.
Human Rights / Labor Document and develop our approach to ensuring our Company universally respects all aspects of human rights	Launched internal Data Privacy working group to focus on data privacy risks and best practices in developing a corporate framework regarding same.	Issued Human Rights Standard guided by international human rights principles found in the Universal Declaration of Human Rights, the Voluntary Principles on Security and Human Rights, and the Organisation for Economic Co-operation and Development (OECD) Guidelines for Multinational Compliance.	Survey our operations and implement controls to ensure that proof of age and proof of payment are uniform requirements globally.	We developed a Human Trafficking Course that will launch in 2019 to provide supply chain employees and others guidance on ensuring proof of age, proof of payment, and other human rights factors and potential red flags are reviewed carefully before engaging in operations.	Human Trafficking course developed in 2018. Second, to increase	First, Weatherford launched the online Human Trafficking course to a risk-based population of employees to raise awareness regarding human trafficking risk awareness.  Second, Weatherford kicked off 2019 with a new Global Employee Relations organization, tasked with focusing on labor relations, trade union engagement, investigating workplace grievances, and anticipating and instituting actions to decrease the volume of issues that could manifest into grievances. The Global Director of Employee Relations and the Director's team work closely with our Human Resources and investigative professionals throughout our operations as appropriate. In addition, the Employee Relations Center of Excellence is directly involved with trade union and workers' council negotiations in the 20 Countries globally where Weatherford employees are members of unions or councils.
Security	We aim	to prevent any activity tha	at may disrupt company o	perations to an unaccept	able level.	To expand on the progress made in 2018 with the launch of a
Enhance Weatherford's preparedness to identify and manage the consequences of risk events that may befall the company	Identified security specific risk exposures that presented unacceptable consequences to Weatherford and developed Security Emergency Response Plans and Security Emergency Evacuation Plans for all "High" and "Medium" risk countries in which Weatherford operates.	Transitioned all Weatherford security risk management materials to a proprietary online platform allowing real-time vision of risk. Developed the Disruptive Events Management Standard to underpin an all-hazards approach to enterprise resilience management going forward.	Issue Disruptive Event Management Standard, triggering formation of Disruptive Event Management Teams in each of Weatherford's 14 geozones, responsible for identifying risks through workshops, preparing responses to scenarios or incidents that could befall the company.	The Disruptive Event Management Standard addresses responsibility and accountability for identifying risks, including forming Disruptive Event Management Teams in each of Weatherford's Geozones, responsible for preparing responses to scenarios or incidents that could befall the company. All Geozone management teams have been trained on the Standard through a workshop style session.	Create a single organizational resilience governance structure to ensure Weatherford is prepared for, can respond to, and can recover from major events that may impact our employees and operations anywhere in the world.	Disruptive Event Management Standard, in 2019, the company launched an enterprise-wide Crisis Management and Business Continuity (CMBC) program. The CMBC team began working with key sites to develop business continuity strategies, aligned existing standards and developed new ones to support the CMBC program, and created a framework for the Global Crisis Management Team, including plans for training and tabletop exercises.



	2016 Performance	2017 Performance	2018 Goals	2018 Performance	2019 Goals	2019 Performance
Philanthropy Promote a culture of giving that is aligned with Company values, makes a direct impact to the communities in which we operate, and is measureable	No formal policy in place.	Company-wide Charitable Giving Standard drafted. Established Weatherford Foundation, Inc., a 501(c) (3) entity.		Formalized corporate charitable giving standard and established framework to track donations.	Expand Weatherford Walks giving program to include fourth charity and broaden impact in Houston community.	Spindletop Charities, Inc. was added to the Weatherford Walks program. This organization provides aid to programs targeting child abuse prevention, pediatric medical research, drug and alcohol abuse prevention and rehabilitation, education and scholarships, school safety, therapeutic services, after-school programs, and family health. In 2019, Weatherford Walks donated more than \$370,000 to be split equally amongst four Houston charities.



## WORLD-CLASS PEOPLE

**Workforce Retention** Foster a culture of inclusion that celebrates our diverse workforce and enables employees to bring their true self to work

No formal program in place.

Established Diversity and Inclusive (D&I) Leadership Committee which issued the Company's first enterprise engagement survey on D&I, approved a global minimum maternity and adoption leave policy, enacted a global real estate policy for nursing rooms, and established three employee network groups: Women of Weatherford, Weatherford Young Professionals, and Weatherford LGBTO.

Drive support for our Networks and establish new ones desired by our employee base.

Implement advancements

to our recruitment process

inclusive of blind resume

review to tackle biases in

hiring. Issue D&I training

unconscious - so that we raise

our enterprise culture bar to

ensure respect and inclusivity

on bias - conscious and

always and for everyone.

New Veterans Network established after interest from within the organization was raised. All Networks continue to expand their presence and reach across the company.

Programs to support

advancements to our

recruitment process evaluated.

Expand networks, as desired globally. Foster inclusive culture through enhanced employee engagement.

The company established women's network chapters within several Geozones, including those within the Eastern Hemisphere.

Weatherford increased community service engagement by Network members.

Weatherford mobilized a global culture champion network to foster inclusive behaviors and delivered Ally training and a handbook regarding how to best to support underrepresented LGBTQ employees.

Increase number of female personnel in the company

on increasing female representation in Operations. Drive unconscious hias awareness across the

with a specific emphasis

organization globally. Enhance retention and development programs. With respect to increasing female personnel in the organization, the company:

- Established a metric to increase female headcount in Operations;
- Identified tools to incorporate Blind CV screening into Weatherford candidate selection process (e.g., excluding name, gender, nationality, etc. from reference documents for hiring managers);
- Encouraged all recruitment agencies/ RPO partner to increase submission of more female CV's;
- Put forth a referral program for female hires in Operations, which is under consideration by management;
- Focused on increasing the % of female candidates and hires for NextGen program:
- Placed special focus on identification and retention of high potential/ performance females with biggest business impact (Talent, Succession);
- Identified facilities/conditions at field operations which are not suitable to female employees and made adjustments where needed;

In terms of driving unconscious bias awareness, the company:

- Delivered Unconscious Bias training to the global leadership team, including Operations, as part of a global talent review process; and
- Is designing diversity and inclusion modules for inclusion in leadership

Regarding enhancing retention and development programs, Weatherford:

- Is building a University Relations program to increase the company's presence in University Forums and job fairs in key Geozones:
- Implemented a Front Line Leader Program for front line supervisors;
- Implemented a Leadership Development Program for high potentials;
- Is designing Remote Work and Alternative Work Week programs for executive consideration, allowing greater flexibility for the workforce; and
- Established dedicated Talent Managers to support each Geozone in their talent development, NextGen, and diversity efforts