



CALLING ALL NEW CYGNET ADMINS!

Best Practices, Common Challenges, and System Failure Prep

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Introduction



Adam Johnson

CygNet Support

Quality

Troubleshooting

What are we going to cover?



Challenges



Best Practices



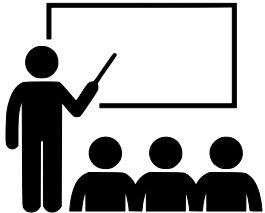
Preparedness



What are we going to cover?



Supporting You



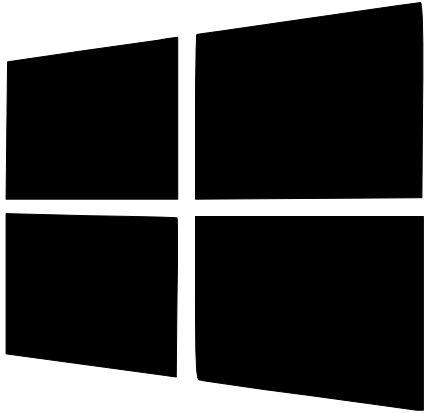
Training/Learning



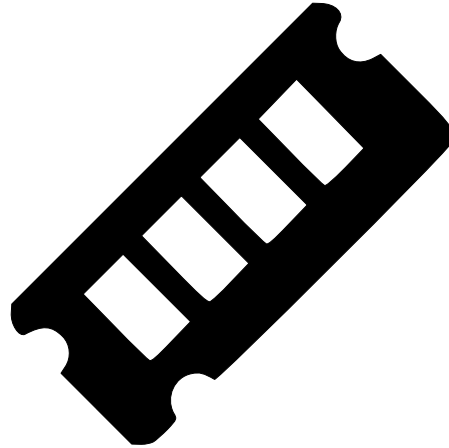
| Common Challenges



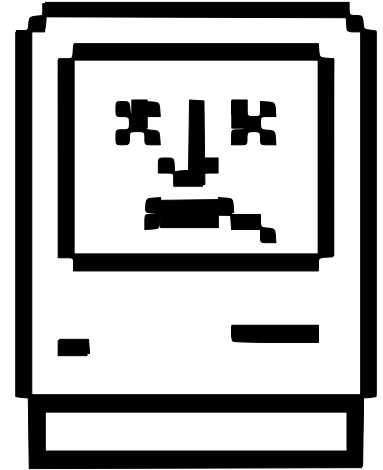
Common Challenges



Windows

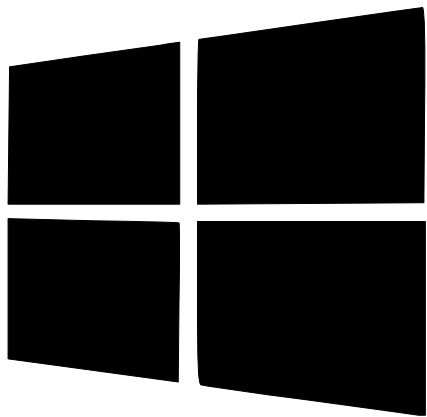


Resources



Aberrant

Common Challenges



Windows



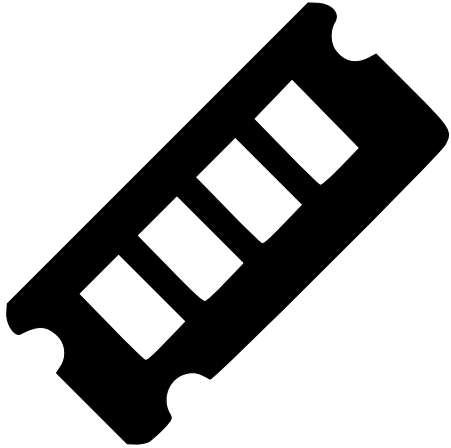
Security

Group Policy

Networking



Common Challenges



Resources

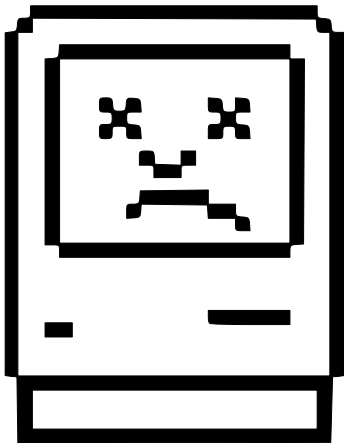


Memory

Hard Drive

Ports

Common Challenges



Aberrant



Crash

Bugs

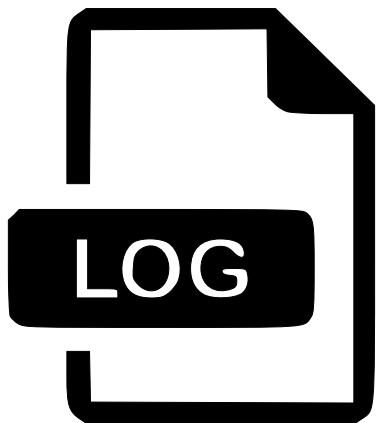
Misconfigured



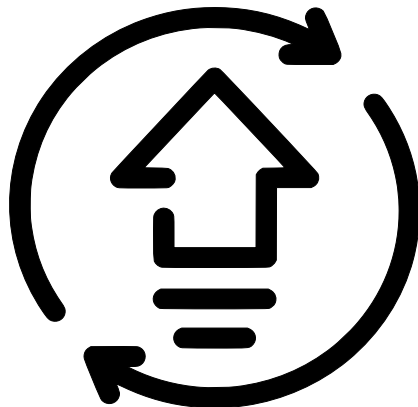
| Best Practices



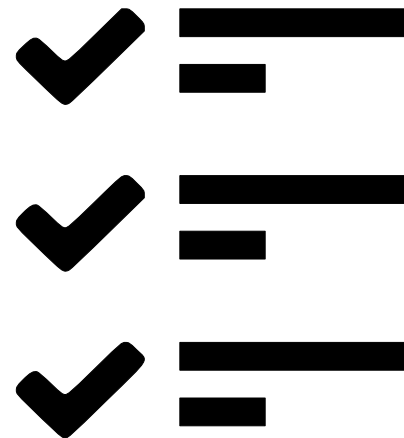
Best Practices



Logging

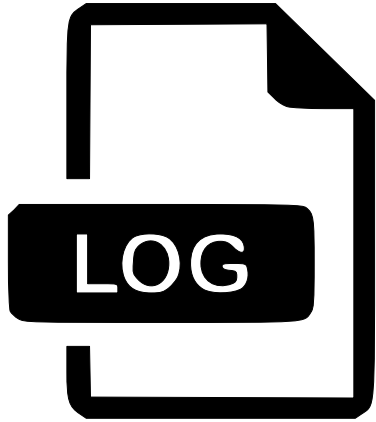


Patching



Consistency

Best Practices



Logging

Monitoring

Cleaning

Reviewing

Best Practices



Patching



Access

Verification

Applying

Best Practices



Consistency



Conventions

Standards

Monitoring



| Preparedness



Preparedness



SVCMON

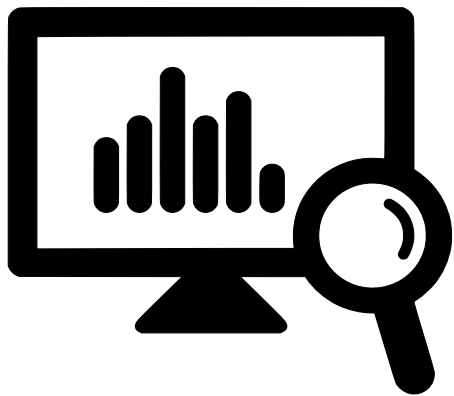


Alarms



Backups

Preparedness



SVCMON

Set up + Maintain

Historize

Review



Preparedness



Alarms



Configuration

Notifications

Historization



Preparedness



Backups



Options

Verification

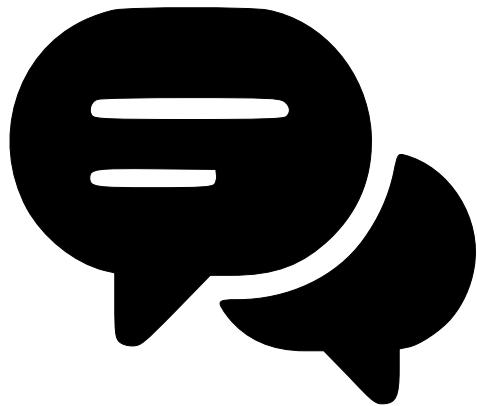
Planning



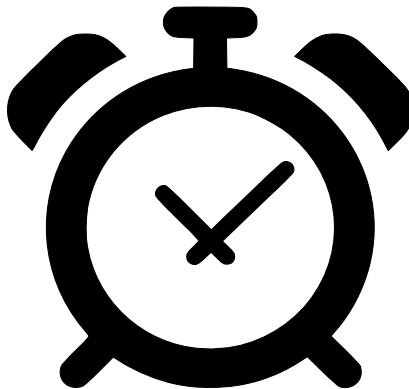
| Supporting You



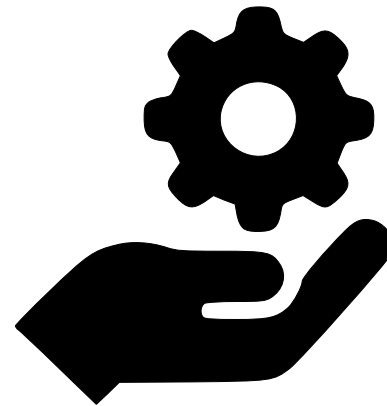
Supporting You



Contact



Time



Services

Supporting You



Contact

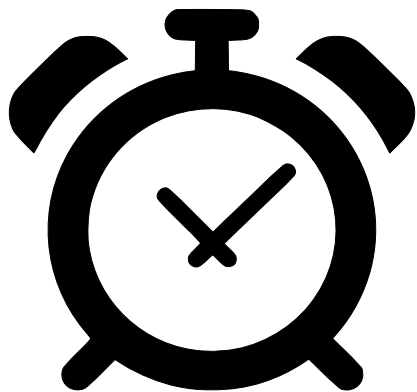


Phone/Email

Details

Responses

Supporting You



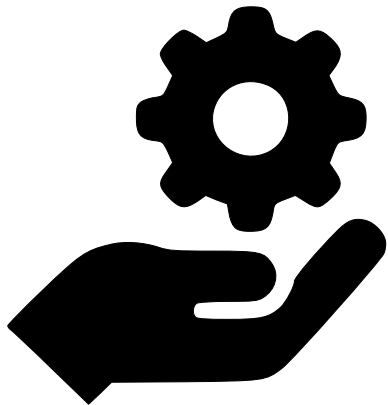
Time

Working Hours

Unlimited

On Call

Supporting You



Services

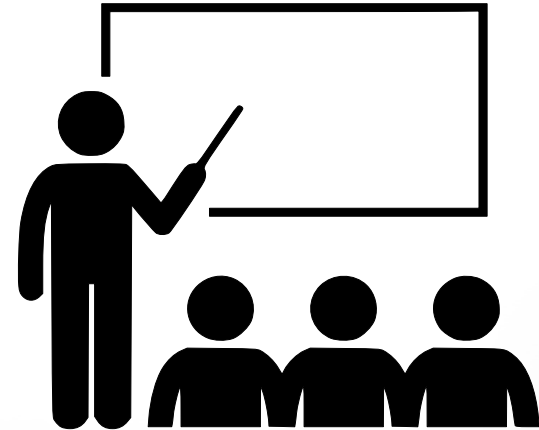
General

Project

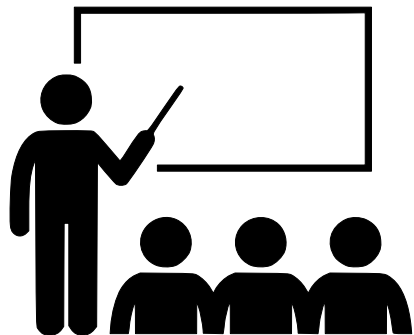
Our Mission



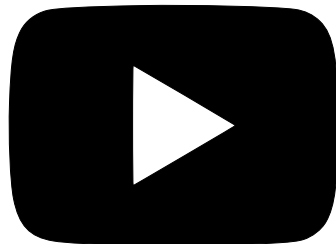
| Training and Learning



Training & Learning



Classes

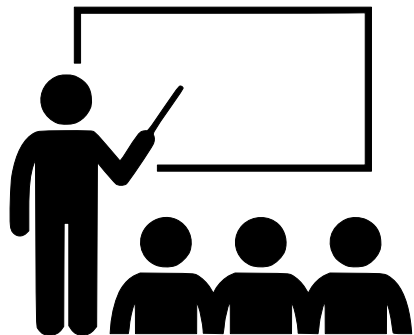


Videos



Help Doc

Training & Learning



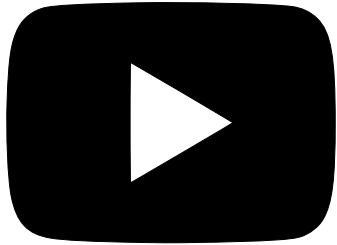
Classes

**In-Person
Questions**

Test Environment



Training & Learning



Videos



Time

Visuals

Quick

Training & Learning



Help Doc

Install

Read

Extensive